

**FRANCIS C. CANDRE, DDS, PC**  
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September 15, 2020

Dear Patient,

We hope this letter finds you and your family in good health. **Our office reopened on June 1 for all dental procedures.**

Infection control has always been a top priority for our office and we follow infection control recommendations of the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). We monitor the activities of these agencies to stay current with any new guidelines or rulings. Beginning on June 1 the following additions have been made to ensure the safety of our patients and staff:

- Our office communicates with you beforehand to ask screening questions. You will be asked those same questions again when you arrive at our office.
- Please wear a facemask when entering our office.
- Your temperature will be taken when you enter our office.
- We have hand sanitizer that we will ask you to use when you enter our office.
- We have each patient pre rinse with a 1% Hydrogen Peroxide solution in order to significantly reduce the bacteria, viruses, fungi, and the disruption of the biofilm that is present in the mouth prior to the dental procedure.
- Common spaces and surfaces are disinfected regularly throughout the day. This includes counters, chairs, door handles, switches, etc.
- Appointments will be managed to allow for social distancing between patients.
- We are allowing greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in our office at any one time.
- We have installed four Medify Medical Grade Filtration H13 True HEPA units with one in each of the operatories and at the front desk.
- Our staff is screened daily and their temperatures are taken daily.
- Our staff is equipped with the proper Personal Protective Equipment (PPE) in order to protect you, our staff and other patients that will be treated that day.

**Please call our office at (847) 358-3134 to schedule your appointment.**

Thank you for being our patient. We value your trust and loyalty and look forward to seeing you soon.

Sincerely,

Dr. Francis Candre and Staff